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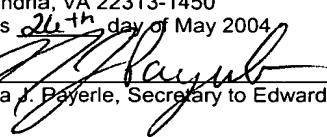


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of) Group Art Unit 3627
TOMOYUKI HIROTA,) Bryan J. Jaketic, Examiner
MASAYUKI YAMAMOTO and)
HIKARU KAGOURA)
Serial No. 09/840,845)
Filed April 24, 2001)
For ELECTRONIC COMMERCE)
SUPPORT SYSTEM)

CERTIFICATE OF MAILING

I hereby certify that this correspondence was deposited with the United States Postal Service as first class mail in an envelope addressed to:
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Norma J. Payerle, Secretary to Edward G. Greive

AMENDMENT A

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GROUP 3600

COMMISSIONER FOR PATENTS

Washington, D.C. 20231

Sir:

In response to the Office Action mailed February 26, 2004,
Applicants, through their attorney, reply as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 4 of this paper.